



# Frequently Asked Questions

Q: *Can I be granted a Faculty Consent or a Prerequisite Waiver ahead of my preregistration appointment?*

A: Yes! Doing so will allow you to enroll in the course(s) during your preregistration appointment.

Q: *Can I be granted a Registration Exception ahead of my preregistration appointment?*

A: No, Registration Exceptions will not be available for use until the preregistration appointments of each class level have closed, and preregistration has opened up to all students.

Q: *If I am missing a prerequisite for a consent-only course, do I need both a Prerequisite Waiver and a Faculty Consent from the instructor?*

A: Yes, the registration software categorizes these as two separate permissions.

Q: *When can I add myself to waitlists?*

A: Waitlists will open the Thursday morning following the end of the preregistration appointments.

Q: *How long are waitlists open?*

A: Waitlists will remain open until the last day of the semester. At the end of the semester, waitlists close permanently.

Q: *I had a late registration time last semester, why is it late again?*

A: You can learn more about how registration appointment times are assigned [here](#).

Q: *I have prior engagement that conflicts with my registration appointment/I won't have internet access during my registration appointment; can I change my appointment time?*

A: Your registration appointment time cannot be changed, however, if you are unable to access your student portal during your appointment, you can submit a [Pre-registration Assistance](#) form, and someone in the Registrar's Office will add the available courses on your form to your schedule for you.

Q: *What do I do if I missed my registration time and day?*

A: Preregistration will open up to all students the Thursday following pre-registration appointments.

Q: *Who can I contact when I am having trouble registering during my registration time?*

A: There will be a live chat on the registration page of your student portal available during the pre-registration appointments.

Q: *When I click the register button on a course with a co-requisite it won't allow me to add it because I'm not registered for the co-requisite; how can I add the courses to my schedule?*

A: To add courses with co-requisites, such as lecture and labs, you will need to click the register button in the top right-hand corner of the page. This will register you for *all* the sections on your schedule at the same time.

Q: *I am still confused about how to use the my.new-whitman registration. Is there somewhere I can find a tutorial?*

A: You can watch a tutorial [here](#).

*Q: When I try to register for a course, I'm getting a message that can't retake it, but I haven't taken it before; why am I getting this error message?*

A: You are probably getting this message because you put the course in your plan for a previous semester. Make sure to clear any courses in your plan from previous semesters that you didn't end up taking.